












CENTAMAN Systems

Simple solutions for complex problems



The **CENTAMAN Booking Management Solution** is specifically designed for managing the complex tasks of resource and venue management, customer bookings and events.

Suitable for booking a wide variety of venues including sporting grounds and ovals, parks, gardens, camping areas, reception venues, halls, theatres and more as well as other associated resources and equipment. CENTAMAN also manages accommodation and over night stay bookings, including housekeeping functions, room charges and integration with other CENTAMAN modules such as Point of Sale, gift shop and ticketing.

-  CENTAMAN offers a Windows® desktop client for access to flexible booking, administration and comprehensive reporting tools as well as a lightweight internet browser application suitable for customer self-book capabilities.
-  The CENTAMAN Booking Management Solution automates many of the booking processes including preparing booking schedules and sheets, notifying staff, setting checklists and reminders for invoicing, deposit collection and confirmation functions.
-  Confirmation letters, running sheets and contract documents can all be generated using customised templates that can be designed to be emailed, faxed or printed.
-  Resource availability is delivered on-screen in real time in a variety of daily, monthly and hourly views. The CENTAMAN system allows for the storage of many resource parameters including pictures and documents eg. room layouts and maps.
-  The booking processes is fast, well scripted and capable of multiple patterns for repeat bookings, searching by resource type and with many default and pre-set options. Standard packages can be built to enable fast booking of common options and the system will automatically generate warnings when a booking is requested outside of normal booking times.
-  CENTAMAN's multi-layered security model allows access to be tightly controlled and can be integrated into Microsoft's Active Directory via pass-through login. An access rights matrix overlays the system security with control at an individual resources, booking or event level.
-  The Report Writer Module and standard reports allow for complete analysis of resource, booking and event information. Our treatment of transaction and usage history allows for this information to be delivered quickly and accurately on-screen via either the internet browser or desktop client or to be exported for further analysis via Microsoft® Office®.
-  CENTAMAN provides detailed Tax Invoice, Statement and Receipting capability which can be either maintained and reported through the CENTAMAN system or managed via interfaces with an external finance system. We have worked with numerous systems including Oracle, ACCPAC, Finance One, ProClaim, Authority, Great Plains, SAP and GEMS.
-  The CENTAMAN CRM module can be used to record and track customers information including marketing communication and responses. The CRM System can produce mail merge letters, emails and SMS/Text marketing campaigns and maintains a communications log, as well as the ability to store additional customer information and documents.

Key Features

- Flexible and simple to use
- Highly configurable to suit a wide range of environments
- Built on Microsoft technology including Windows® XP and SQL Server™
- Customer self-book via internet
- Intranet interface for call centres or widespread deployment
- Well scripted and fast booking process
- G.S.T. and sales tax enabled with flexible costing structure
- Full security access control and audit capabilities
- Comprehensive reporting
- Interfaces with popular government & enterprise accounting systems
- CRM interface for marketing analysis & targeting
- Waitlist functionality
- Local professional services team providing project management, on-site assistance, training

At a glance

- Desktop, Intranet & Internet Booking components
- Powerful Report Writer
- CRM & Marketing Tools
- SQL Server™ Database Platform
- Interfaces with major finance & government systems



New Plymouth District Council uses **CENTAMAN** as its core Government Enterprise Bookings Solution. The Council also uses **CENTAMAN** solutions with its Leisure Centre and Swimming Pool, Museum, Art Gallery and Visitor Information site.

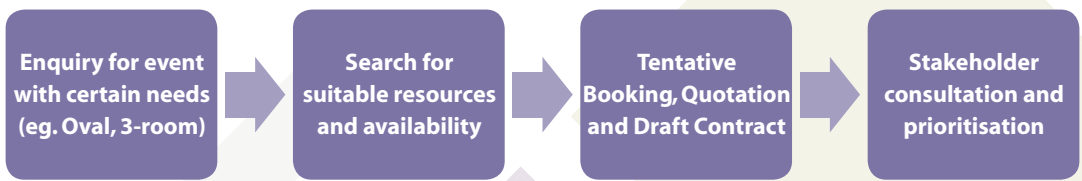
"The CENTAMAN system was initially selected because it provided a single software solution to the management of Council's many different types of venues. Over the past 18 months the council has been able to continuously increase our levels of service to our customers through the utilisation of the CENTAMAN suite of products. CENTAMAN's knowledge of the New Zealand market and recent investment in a dedicated team right here in New Zealand also ensured we could get the local support and expertise we need to ensure the system can meet our current and future requirements."

Simon Pickford
 Manager of 'Customer First' New Plymouth District Council.

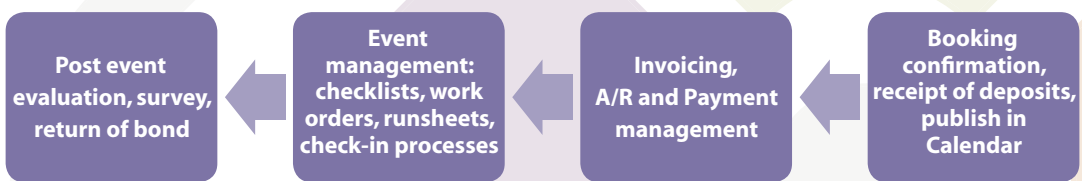


**Zero-footprint Intranet,
 Customer-facing
 Internet and Desktop
 Clients**





Structured booking process with flexible workflow



CENTAMAN Systems is a market leader in computer systems for the Education, Leisure & Venue, Government and Tourism markets. We were founded in 1991 and remain a 100% Australian owned company with significant backing from ANZ Capital, one of the largest banks in Australia.

All of our software has been designed and developed by us in-house over the last 17 years with significant input from our customers. Our solutions have already been installed in more than 850 customer sites throughout the World including major installations in USA, Thailand, Korea, New Zealand and Australia.

Support & Services

- 24 x 7 x 365 support
- Local professional services team providing project management, onsite assistance, training and 'go-live' support
- Installation & configuration provided
- Specialist hardware supply and support
- Payment systems including integrated EFTPOS and internet payment gateways
- Regular product upgrades with all maintenance included in licensing fees
- Full system documentation, training guides and manuals available
- Data conversion from most other systems

Other Solutions

- Aquatic, Leisure Centre and Health Club Solutions
- Tourism and Visitor Attraction Solutions
- Point of Sale and Stock & Inventory Solutions
- Membership and CRM Solutions
- Turnstiles, Ticketing and Access Control Solutions

CENTAMAN Systems Offices - Australia and New Zealand

Sydney	127 Alexander Street Crows Nest NSW 2065	Ph: +61 2 9906 7522
Melbourne	542 Hawthorn Road Caulfield VIC 3162	Ph: +61 3 9530 6830
Perth	171-173 Main Street Osborne Park WA 6017	Ph: +61 8 9345 3599
Brisbane	269 Wickham Street, Fortitude Valley QLD 4006	Ph: +61 7 3852 2535
Auckland	101 Station Road, Penrose, Auckland New Zealand	Ph: +64 9 579 4601

website: www.centaman.com.au

email: sales@centaman.com.au