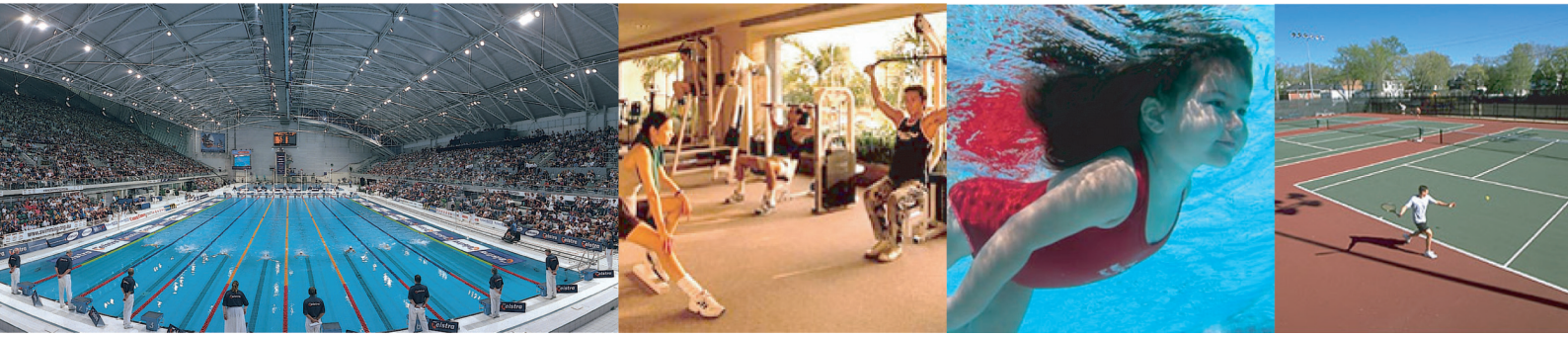




# CENTAMAN Systems

Simple solutions for complex problems



The **CENTAMAN Leisure Management System** is the complete solution for managing a modern leisure facility.

Our fully integrated leisure management software is suitable for all leisure facilities including gyms, fitness centres, swimming pools and multi purpose centres. Our solution has been developed in conjunction with leisure centre operators over the last 17 years and provides a wide range of functionality including:

- Advanced Point of Sale for Entry, Retail and Kiosk/F&B outlets
- Stock Management System for complete inventory control including tracking purchase orders and goods received
- Membership Management with online access and integrated loyalty rewards program catering for direct debit, instalment and invoice payment options
- Booking Management System for Schools, Groups, Functions and Events including repeat bookings, debtor invoicing and account receivables tracking
- Customer Relationship Management including mail merge, email and SMS communication for marketing campaigns
- Swim School Software built specifically for managing students, teachers, payments and pool space
- Staff Administration, Time and Attendance with time sheet generation and tracking staff qualifications and training
- Integrated Access Control Systems including turnstiles and smartcards
- Competition Management, Scheduling and Fixtures
- Fitness Assessment
- Invoicing, Credit Card and Integrated EFTPOS billing options

**CENTAMAN's** fully integrated solution also offers:

- No cash registers! CENTAMAN handles cash reconciliation and reporting
- Multi-site memberships, reporting and stock management
- Interfaces to leading accounting and ERP solutions including SAP®, Microsoft Dynamics®, Sage ACCPAC®, Finance One®, Quicken® and MYOB®
- Complete Audit Trail and extensive security controls
- Comprehensive, real-time, financial and statistical information
- Easy-to-learn, powerful Custom Report Writer
- Additional Kiosk, mobile and online solutions

The **CENTAMAN Leisure Management System** allows operators to have a fully integrated system from the front desk right through to key back office and administrative functions. The benefits of a single system mean you can easily offer members a discount in your retail facilities and do real-time SMS marketing to people that haven't visited in a few months. This single system approach also reduces your training requirements for staff allowing for flexible deployment.

## Key Features

- Flexible and simple to use
- Rich suite of integrated modules
- Built on Microsoft Technology including .NET and SQL server
- Online enabled for memberships, swim school and bookings
- Integrated EFT and Credit Card Processing
- Direct debit to all major banks or via 3rd party providers
- Deployable using thin client Citrix® and Microsoft terminal server technology
- Interfaces with popular accounting packages
- Supports multi-site installations
- Mail merge, email and SMS/text communications
- Full security and audit capability

## At a glance

- Point of Sale plus stock control for Retail and Cafe Outlets
- Integrated Access Control
- Membership system with CRM and Customer Rewards
- Bookings for Functions, Events, Court Hire and more
- Program Management for Coaching and Lessons
- Competition Management for Fixtures
- Comprehensive Reporting



**CENTAMAN has been in use at the Sydney Olympic Park Aquatic and Athletic Centres since 1994.**

"We have been using CENTAMAN at both centres to manage the venue entry points including integrated turnstiles, point of sale systems for admissions and retail as well as managing venue Memberships and Swim School Programs. CENTAMAN has enabled us to have a single system that integrates all of the Centres needs from front of house admissions to membership marketing in an integrated solution";

**Dan Skakavac,**

*Operations Manager, Sydney Olympic Aquatic & Athletic Centres*



**CENTAMAN Systems** is a market leader in computer systems for the Leisure & Venue, Tourism, Government and Education markets. We were founded in 1991 and remain a 100% Australian owned company with significant backing from ANZ Capital, one of the largest banks in Australia.

All of our software has been designed and developed by us in-house over the last 17 years with significant input from our customers. Our software has already been installed in more than 850 customer sites throughout the World including major installations in USA, Thailand, Korea, New Zealand and Australia.

We provide high level dedicated Support for customers with extended hours of business across multiple time zones. We have 40 staff throughout offices in Australia and New Zealand and offer you local service with local people.

## Support & Services

- 24 x 7 x 365 support
- Local professional services team providing project management, onsite assistance, training and 'go-live' support
- Specialist hardware supply and support
- Payment systems including integrated EFTPOS and internet payment gateways
- Regular product upgrades
- Full system documentation, training guides and manuals available
- Data conversion from most other systems
- Provider of a complete range of quality ticket stock, cards and other consumables

## Other Solutions

- Tourism and Visitor Attraction Solutions
- Government and Enterprise Booking Solutions
- Point of Sale and Stock & Inventory Solutions
- Membership and CRM Solutions
- Turnstiles, Ticketing and Access Control Solutions

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